

## Village of Melrose Park Dial A Ride Program for MP Residents

The Village of Melrose Park Dial a Ride Program was initiated in 2000 to provide residents of our community with a new transportation resource to any location in the Melrose Park boundaries. Residents are encouraged to use the program to do their everyday needs such as grocery shopping, doctor appointments, etc. We are also handicapped accessible.

This service is available to residents Monday thru Friday from 8 a.m. to 4 p.m. To make a reservation, please call (708) 343-7047. You can make appointments from the hours of 9 a.m. to 5 p.m., Monday thru

Friday. We are closed on Saturdays and Sundays and all major holidays. To book an appointment or make a cancellation, you must call at least 24 hours in advance.

## **Policies and Procedures**

Only one reservation per rider per day. NO EXCEPTIONS! Only two appointments a week can be made for miscellaneous use such as grocery shopping etc. Anyone

using the van for doctor appointments, etc., may use the van up to three times a week.

You must stay at your destination you are going to for a minimum of an hour. Any residents of Victory Centre MUST go with the group provided at their center for grocery shopping, etc. Any doctor appointment can be made with us.

Only three shopping bags per rider. Forgotten items in the van will be returned at the next pickup date. Please note that our service is getting more popular every day so we will try to accommodate your needs to the best of our ability.



Mayor Serpico encourages residents to use this convenient transportation resource for their *everyday* needs, such as shopping, doctor appointments, etc.

## Call (708) 343-7047 for service.